



Administration Fee for Duties- Update 12-3-10

Dear Valued Customer,

JMC Global continues to offer you, our customer a one-stop shipping experience for all of your logistics and supply chain needs. From imports to exports, air to ocean, warehouse to installment, JMC Global provides our clientele with complete visibility and control into your networks, projects and orders.

Governments charge a duty rate on the majority of goods imported into their country. These must be paid either before the cargo can be released or within 7 days of clearance, depending on the country. JMC Global is able to pay the duties up front on your behalf in order to allow the necessary time to process payments.

Starting January 1, 2011, JMC Global will be including a 5% administration fee on all duties paid. This allows JMC to continue to pay for your duties in advance while allowing you the requisite time to process invoices without putting a strain on your accounting and operation teams.

Should your company wish to avoid this charge, we will be happy to put you in contact with the broker or clearance agent directly. We will continue to pay your duties (as requested) because we understand the need to manage and adjust for each shipment. With this new process, you can rest assured that your freight will continue to be handled completely and accurately by your trusted freight partner, JMC Global.

If you have any questions regarding this new policy please reach out to your sales representative or your project leader.

Thank you for your business and continued support!

Respectfully,

John Crawley & Your JMC Global Team